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PATENT APPLICATION
DOCKET NO. 10991149-2

RECEIVED

FEB 10 2004

GROUP 3600

IN THE
UNITED STATES PATENT AND TRADEMARK OFFICE

INVENTOR(S): Qiming Chen, et al.

SERIAL NO.: 09/464,311

GROUP ART UNIT: 3623

FILED: 12/15/1999

EXAMINER: A.K. Robinson Boyce

SUBJECT: "Customer Profiling Apparatus for Conducting Customer Behavior Pattern Analysis, and Method for Comparing Customer Behavior Patterns"

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THE COMMISSIONER FOR PATENTS
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SIR:

Amendment F and Preliminary Amendment

To Accompany RCE Filing

In response to the Advisory Action dated December 4, 2003, Applicants argue as set forth herein.

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 8 of this paper.

02/06/2004 EFLORES 00000081 09464311

02 FC:1201

86.00 OP

02/06/2004 EFLORES 00000081 09464311

03 FC:1252

420.00 OP

Serial No.: 09/464,311
Case No. 10991149-2
Amendment F